

Salley's Notes

SALLEY'S PROPANE



Because We Want Well-Informed Customers



Salley's Propane Family-

As we dive into the dog days of a Midwest summer, your family at Salley's Propane wanted to pop in and let you know about all of the new and exciting things happening with your propane company!

Since last year, we have hired three new employees!

Michaela Winstead is the newest friendly voice that you've been hearing when you call the office.



She's quickly become a valued asset to our team and truly embraces our values of being kind and helpful.

We also added Ryan Nash to our team this spring as one of our newest delivery drivers! Please help us in welcoming Ryan to the Salley's Propane family by giving him a wave if you see him out on his route!



And last, but certainly not least, we welcomed our new shop dog, Lex.

Lex has embraced his new role whole heartedly and has boosted moral tenfold. On most days, if you swing by the office, Lex is waiting with a friendly greeting and a request for belly rubs. Welcome to the team, Lex.



Not only did Salley's Propane welcome all of these new faces, but we've enhanced a lot of our technology by creating a new web payment portal, launching an App, starting a new monitored delivery service, adding new payment methods, among many other new and exciting features. We are constantly looking for ways to make managing your propane easier and we hope you are as excited about these new features as we are!

As always, our hope is that our customers feel the same love and appreciation that they've poured into us for the last 43 years. So, to all of those that are new to us, welcome! To those that have been with us longer, thank you for your continued trust.

Salley's Propane

To contact us, please call 816-690-4928. Or, stop by our office at 1010 East Hwy Z, Bates City, Mo. You can visit us online at www.SalleysPropane.com or by mail at: P.O Box 162, Oak Grove, MO 64075



SCAN ME

Office Hours: Monday - Friday
8:00 a.m. - 5:00 p.m. During the winter, we're also open Saturday, 8 a.m. - Noon

After Hours Call:
816-690-4928 to leave a message or to reach our 24-hour emergency number.

Your Salley's Propane Team:
Jim Salley · Harriette Salley · Kevin Salley · Quentin Salley · Aubrey Salley · Clayton Cumberland · Brien Salley · Clayton Cumberland · Matt Baxter · Jeremy Castlebury · Theresa Moore · Ryan Nash · John Ogden · Nathan Terrill · Taylor Vickers · Kevin Votaw · Micah Winstead · Michaela Winstead · Lex

New Web Hub and Salley's Propane App Available!

Since last year, we have adopted new software to make managing your propane account simpler. Once you register an account through the new web portal, you are able to view account information, see if you have a balance or a credit on the account, and make a payment! You can also access this information through our new Salley's Propane App available for free on IOS and Android Play Stores.

Enjoy Our New "Hassle-Free" Monitored Delivery System!

To make managing your propane even more "hassle-free" we have implemented a new monitored delivery system. To utilize this system, our drivers will place a monitor on the tank that allows us to monitor tank levels in real time. When the tank is reading low, we are able to automatically dispatch our drivers to deliver propane or the monitor can alert you that you are in need of a delivery! If you're interested, call the office to get enrolled!

Auto Payment Options Make Managing Your Propane Account Simpler.

To take the worry out of paying your bill, our office now has the capability to save payment information and to process payments automatically!

We are Going Paperless!

Due to rising costs, Salley's Propane is going paperless! Please provide us with a valid email address by calling the office, writing on your mailed statement, or by sending a "Customer Support" email through our website. As of July 1st, 2024 duplicate mailings are subject to a "Printed Invoice Fee."

Practicing What We Preach!

Here at Salley's Propane, we believe in the advantages of using propane so much that our homes, our office, and now our entire fleet of bobtail trucks and service vehicles are propane fueled.

Propane is an approved "clean fuel" by the 1990 Clean Air Act. Substituting propane for other fuels like gasoline and fuel oil is an economical and viable step towards cleaner air and towards reducing the greenhouse gas carbon dioxide and air pollutants like carbon monoxide and nitrogen oxide. Our company and our customers are all playing a part in helping to reduce our carbon footprint.

See What We're Up To!

We love dropping in once a year to keep our customers updated on what's happening here at Salley's Propane. If you want more frequent updates and friendly reminders, you can follow us on Facebook or sign up for our text alerts by texting "SALLEY" to 40691.

Save \$5 On a Grill Cylinder Refill At These Locations:

To show our appreciation, use this \$5 OFF Coupon on your next 20-lb. propane cylinder, RV or motor home refill at Salley's Propane in Bates City, or one of our partners below for convenient refill services.

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| • Salley's Propane | 1010 E. Hwy Z | Bates City | 816-690-4928 |
| • Trailside RV Park | 1000 R.D. Mize Rd | Grain Valley | 816-229-2267 |
| • Cheers Convenience & Liquor
(Cylinder Exchange Only) | 1400 S. Broadway | Oak Grove | 816-625-0808 |
| • Great Escape RV Park | 19912 Old 40 Hwy. | Higginsville | 816-584-2649 |
| • Lake Paradise Camping Club | 985 NW 1901 | Lone Jack | 816-690-4113 |
| • Oak Grove Rental | 509 N. Broadway | Oak Grove | 816-690-6800 |
| • Rider's BP | 406 N. 2nd | Odessa | 816-633-5555 |

Contact us at 816-690-4928 anytime you have questions. Please visit www.salleyspropane.com to review important safety information and safety videos. Please also take a moment to review the attached safety flyer.

CUSTOMER APPRECIATION

\$5 OFF
20-lb. Grill
Cylinder
Refill



SalleysPropane.com

Valid at Salley's Propane refill and exchange locations. Limit one re-fill per customer. Expires Dec. 31st, 2024. Not valid with any other offers.