

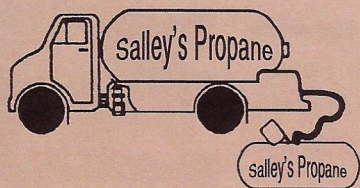


Salley's Notes

SalleysPropane.com

Because We Want Well-Informed Customers

Summer 2023



For answers to your questions please call 816-690-4928.

Or, stop by our office at 1010 East Hwy Z, Bates City, Mo.

You can visit us online at www.SalleysPropane.com or feel free to drop us a line at: P.O. Box 162 Oak Grove, Mo. 64075

Office Hours:

Monday - Friday
8:00 a.m. – 5:00 p.m.
In winter, we're also open
Saturday, 8 a.m. – Noon

After Hours Call:

816-690-4928 to leave a message or to reach our 24-hour emergency number.

Your Salley's Propane Team:

Jim Salley • Harriette Salley •
Kevin Salley • Quentin Salley •
Aubrey Salley Cumberford •
Brien Salley • Clayton Cumberford
• Matt Baxter • Jeremy Castlebury
• Theresa Moore • John Ogden
• Nathan Terrill • Taylor Vickers •
Kevin Votaw • Micah Winstead

Thank you for your business!

Dear Friends,

We hope you've been well since our last Salley's newsletter and have some fun summer plans ahead! Salley's Propane wants you to enjoy the grilling and outdoor living season! That's why you'll find a **Grill Cylinder Refill Coupon on Page 2**.

We're excited to introduce our **new Delivery Driver, Matt Baxter**. Matt and wife, Shayla, stay busy with their three children. And, when Matt's not delivering propane, he enjoys spending time on the golf course, hunting, and coaching little league. Please help us welcome Matt by saying hello if you see him out delivering propane.



Matt Baxter, Delivery Driver

The **retirement of Brad "Bubba" Taylor**, our delivery driver for 26 years, is bittersweet. It's a unique thing how many of you call and ask for him by name. Brad put in the time to build relationships, build trust, make people laugh, make friends with the people he served, and become family with the people he worked with. Brad lived these values everyday and we miss him already. By the number of calls, cards, and comments received, many of you do, too! We wish Brad all the best and a happy retirement!

Please **opt-in to our TEXT MESSAGING SERVICE**. You'll receive alerts about our programs, and other exclusive offers from Salley's Propane. To join, simply **text Propane to 71441**. Or, visit **SalleysPropane.com** and sign up at the bottom of our homepage. We value your privacy and will never share your information.

We know you have a choice when it comes to your propane provider, and we are grateful you've chosen Salley's Propane. Please contact us anytime you have a question or if Salley's Propane can be of service. We hope you have a safe and enjoyable summer!

Harriette Salley *Jim Salley*

Enjoy A Guaranteed Propane Rate With The Pre-Buy Plan.

Another great payment option Salley's Propane offers is our **Pre-Buy Plan**. When you take advantage of this helpful option you can pre-purchase your propane during the summer months when prices typically decrease to guarantee your rate for the coming heating season.

To participate, you can pre-purchase enough propane for the entire heating season or the 250-gallon minimum. Salley's Propane will automatically deliver your propane on our routed delivery schedule.

You can enroll online at www.SalleysPropane.com or return the enclosed form. Pre-Buy enrollment starts July 1, 2023 and ends Sept. 15, 2023. Please contact us if you have any questions or would like more information about this helpful program. You'll be glad you did!

Important Pilot Light Safety Info.

What Is A Pilot Light: Many propane appliances may have a pilot light — a small, constantly burning flame inside the appliance. **If your appliance has a pilot light, it is an important safety feature.** The pilot light ignites the main burner when needed.

When A Pilot Light Goes Out: A pilot light that repeatedly goes out — or is very difficult to light — may be signaling a problem with the appliance or the propane system. If this occurs, **DO NOT try to fix the problem yourself.** Accidents and serious injuries can occur if you attempt to fix a pilot light problem or repair an appliance on your own.

Contact Salley's Propane anytime you have a question about your propane service.

New Software System Makes Using Propane Even Easier!

Salley's Propane has been busy upgrading to a new software system to offer you **convenient, new billing options like Auto-Pay and Paperless Billing**. You'll even have a **Salley's Propane app** for access to more convenience. Contact our office to take advantage of these billing options.

In This Issue...

- Propane Safety: Know Your Propane System
- SAVE \$5 On Your Next Grill Cylinder Refill
- Enjoy Convenience of "Auto Fill" Delivery

Safety First: Know Your Propane System.

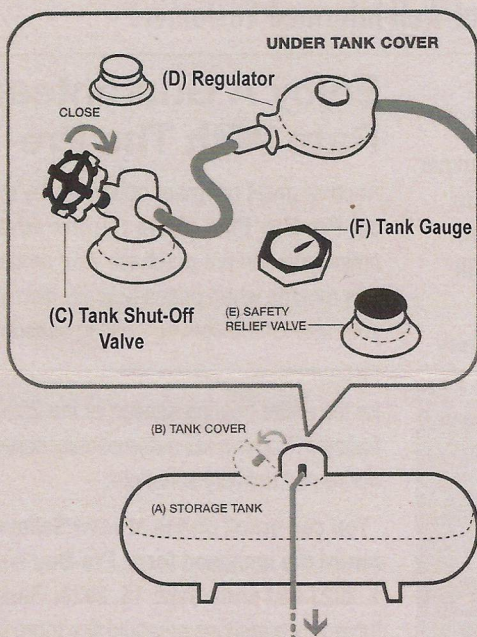
It is important that you are familiar with the components of your propane system so that you can take quick and appropriate action should a leak or emergency situation ever occur.

Salley's Propane delivers propane to your home as a liquid that is pumped into your propane tank. The liquid changes to gas

before it leaves the tank. The cover on top of the tank protects several components (see illustration) from weather and physical damage, including:

- The **tank shut-off valve (C)**, can be closed to stop the flow of propane to your home in case of a leak or emergency.
- The **regulator (D)**, which controls the pressure of the propane gas coming out of the tank.
- The **tank gauge (F)**, shows the percentage of propane in the tank (please check the propane tank gauge periodically and inform us when it reads between 20%-25% or below).

Anytime you have a question about your propane system, please give us a call. Your comfort and safety are our highest priority!

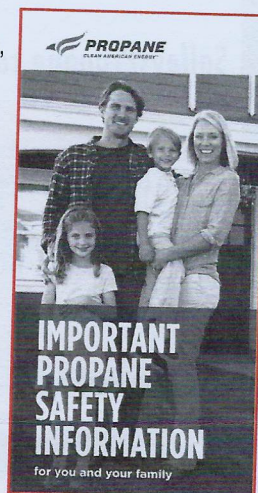


Propane Is A Safe, Economical Energy Source When Handled Properly.

At Salley's Propane, our motto is always "safety first." That is why we encourage you to read the **Important Propane Safety Information brochure** featured on our website. Please download and read this important safety information with everyone in your home or business. Propane is a safe, economical, clean-burning, and versatile energy source when properly used.

Propane has an added odorant that smells like rotten eggs or a skunk's spray. Please contact us if you do not know the smell of propane and we will be happy to provide you with a scratch 'n sniff sample.

Please visit www.SalleysPropane.com and click the "Safety" tab to locate the brochure. This information is designed to give you and your family the information you need to safely and comfortably enjoy all the benefits that propane delivers! Please contact Salley's Propane anytime you have a question. We're here for you!



Enjoy "Auto Fill" Delivery Service And Let Salley's Take Care Of The Rest!

When you're enrolled in our convenient "Auto Fill" delivery service Salley's Propane takes care of your propane deliveries automatically. We monitor the level of propane in your tank, along with current weather conditions, and schedule your deliveries as-needed as part of our routed delivery schedule. We do ask you to notify us if there has been a change in your lifestyle that increases your propane usage. This would include things like a new appliance, new baby, extended house guests, etc. This ensures we have the accurate information needed to make your delivery in a timely manner.

Contact Salley's Propane today to enroll in our "Auto Fill" delivery program. And, let Salley's Propane take care of the rest!

Save \$5 On A Grill Cylinder Refill At These Locations:

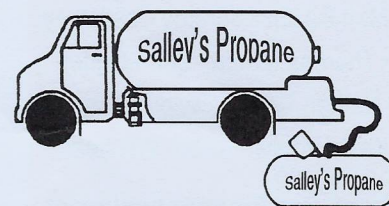
To show our appreciation, use this \$5 OFF Coupon on your next 20-lb. propane cylinder, RV or motor home refill at Salley's Propane in Bates City, or one of our partners below for convenient refill services:

• Salley's Propane	1010 E. Hwy. Z	Bates City	816-690-4928
• Trailside RV Park	1000 R.D. Mize Rd.	Grain Valley	816-229-2267
• Cheers Convenience & Liquor	1400 S. Broadway	Oak Grove	816-625-0808
(Cylinder exchange only)			
• Great Escape RV Park	19912 Old 40 Hwy.	Higginsville	660-584-2649
• Lake Paradise Camping Club	985 NW 1901	Lone Jack	816-690-4113
• Oak Grove Rental	509 N. Broadway	Oak Grove	816-690-6800
• Rider's BP	406 N. 2nd	Odessa	816-633-5555

Contact us at 816-690-4928 anytime you have questions. Please visit www.SalleysPropane.com to review Important Propane Safety Information and safety videos including "Safe Handling of Small Propane Cylinders."

Customer Appreciation

\$5 OFF
20-lb. Grill
Cylinder Refill



Valid at all Salley's Propane refill and exchange locations. Limit one refill per customer. Expires Dec. 31, 2023. Not valid with any other offers.