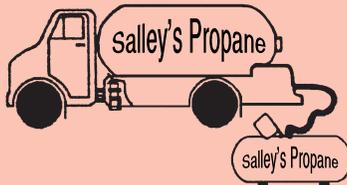


Salley's Notes

SalleysPropane.com

Because We Want Well-Informed Customers

Summer 2021



For answers to your questions please call 816-690-4928.

Or, stop by our office at 1010 East Hwy Z, Bates City.

You can visit us online at www.SalleysPropane.com or feel free to drop us a line at: P.O. Box 162 Oak Grove, Mo. 64075

Office Hours:

Monday - Friday
8:00 a.m. – 5:00 p.m.
In winter, we're also open Saturday, 8 a.m.–noon.

After Hours Call:

816-690-4928 to leave a message or to reach our 24-hour emergency number.

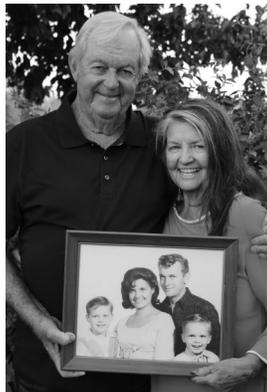
Your Salley's Propane Team:

Jim Salley • Harriette Salley •
Kevin Salley • Quentin Salley
• Brien Salley • Aubrey Salley
Cumberford • Clayton Cumberford
• Theresa Moore • John Ogden •
Brad Taylor • Nathan Terrill •
Taylor Vickers • Kevin Votaw •
Jason Willard • Micah Winstead

Thank you for your business!

Dear friends,

We hope you've been enjoying the beautiful Spring weather and that you and your family have been well. This year, Salley's Propane is proud to celebrate its 40th Anniversary! It seems like only yesterday that Jim Salley started the business with wife Harriette. We are grateful for each and every one of you. Thank you for making this milestone possible. We couldn't have done it without loyal customers like you! And, to make the occasion even sweeter, Jim and Harriette recently celebrated their 60th wedding anniversary this year! *Congratulations!*



Speaking of blessings, this past April, our Delivery Driver, Micah Winstead and his wife, Amy, welcomed a healthy baby girl, Lainejo Joann, to their family.

We also are excited to announce that Taylor Vickers has joined our Salley's Propane team. Taylor will be helping in the front office, answering phones and performing other office duties. Please help us welcome her!

Your safety is always our top priority. Please download and read the **Important Propane Safety Information brochure** on our website at SalleysPropane.com, and contact us if you have any questions.

We know you have a choice in energy providers, and we are grateful that you trust Salley's Propane. Please let us know how we can serve you. We wish you a safe, healthy, and enjoyable summer.

Paperless Billing and Text Option Now Available For Your Convenience

You asked, Salley's Propane listened! We've **added two new options** to make using propane even easier for you! Our new **Paperless Billing Option** offers you a **hassle-free, more environmental way to receive invoices and remit payment via a credit card**. And, you can now **Opt-in to our new TEXT Service** by **texting Propane to 71441**. You'll receive special promotions and other exclusive Salley's Propane offers via text message.

Please contact us to take advantage of Paperless Billing. We value your privacy and would never share your information. We're always here for you!

Enjoy Guaranteed Propane Rate All Year With Helpful Pre-Buy Plan

The **Pre-Buy Plan** is one of our most popular programs. Customers who take advantage of Pre-Buy purchase propane during the summer months when rates are typically lower and guarantee their rate for the entire year.

You can participate by purchasing the minimum 250 gallons, or purchase propane for the entire heating season. **Pre-Buy enrollment starts July 1, 2021 and ends Sept. 15, 2021. You may also enroll and make your Pre-Buy purchase on our website at SalleysPropane.com.** Contact us if you have any questions about the enclosed Pre-Buy enrollment information. We like hearing from you!

Don't Run Out of Propane!

Missouri law mandates that we perform a Leak Test anytime there is an out-of-gas situation or interruption in service of a propane system. Before service can be restored, our qualified propane technician is required to come to your home and perform a Leak Test. All **"Will-Call" customers are required to notify us when their propane tank gauge reads between 25%-30%**. This ensures deliveries are made in a safe and timely manner to avoid out-of-gas situations. Or, **join Keep Full delivery and let Salley's Propane take care of the rest!**

In This Issue ...

- SAVE \$5 On Your Next 20-lb. Grill Cylinder Refill
- Use Gas Appliances Specifically Made For Propane
- SalleysPropane.com Is Here For You 24/7/365

PROPANE SAFETY CORNER:

Propane Appliance Safety And Maintenance Are Important!

All gas appliances are not created equal. When purchasing a gas appliance, you *must specify that you plan to use it with propane* (also known as LPG, liquefied petroleum gas). Although many gas appliances can operate using either propane or natural gas, it is critical that only the proper fittings be used for each fuel source.

It is not safe to use a gas appliance unless it is specifically fitted for use with propane. It is important that all appliance connectors are suitable for use with propane and approved by the American National Standards Institute (ANSI). They also should be properly inspected, installed, and maintained by a *qualified* appliance professional.

It is *very important* that only a qualified professional with proper training install, service, maintain, or repair your appliances.

Notify Salley's Propane anytime you install or move a propane appliance. The law requires that a Leak Test be performed any time there is a disruption in service (or an out-of-gas situation) to ensure that the system is operating properly.

For additional propane safety information, including videos, please visit our website at SalleysPropane.com and click the Safety tab. We're here for you!

Enjoy More Convenience, Upgrade To Keep Full Delivery

You'll enjoy a more convenient lifestyle when you enroll in our Keep Full program. Salley's Propane monitors your propane usage remotely and makes deliveries when needed on our efficient routed delivery schedule. Our system monitors weather conditions along with propane usage to ensure Keep Full customers have plenty of propane when they need it. Keep Full is especially helpful during the cold winter months or in extreme weather situations. We do require that all Keep Full customers inform us if there has been a change in lifestyle that increases propane usage (new baby, appliance, hot tub, etc.) so that our records remain current and continue to accurately reflect your usage.



Save Money — Pull The Plug On Electric Water Heaters

With a propane water heater, you'll use less energy, save money, and reduce your carbon footprint compared to using an electric water heater — all while enjoying consistent, comfortable hot water, even when there's no electricity!

An Energy Star storage propane water heater will save about 13%-16% in annual energy costs, and a 35%-60% reduction in CO₂ emissions compared with a standard electric model.



A tankless propane water heater saves even more, about \$150 per year, and 50%-60% fewer emissions compared with electric storage tank systems.

The Propane Education & Research Council compared the annual energy cost for a propane tankless water heater in a 2,400-square foot Midwest home and found it was approximately \$329 less than an electric storage tank model. Plus, propane water heaters typically last longer and have 65% fewer emissions.

Make the call! Don't wait until your current water heater is past its prime. Pull the plug on expensive electric water heating bills. Start saving today!

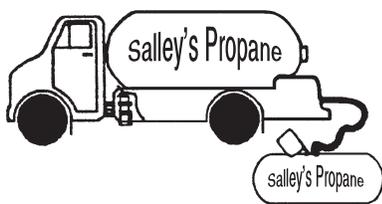


Safety Recall: Kidde TruSense Smoke/CO Detectors

The Consumer Products Safety Commission (CPSC) announced a recall of Kidde TruSense Smoke and Combination Smoke/Carbon Monoxide Alarms due to risk of failure to alert consumers to a fire. Consumers should immediately contact Kidde for a free replacement smoke alarm. For your safety, we recommend a **Carbon Monoxide Detector be installed on each level of your home.**

Customer Appreciation

\$5 OFF
20-lb. Grill
Cylinder Refill



Valid at all Salley's Propane refill and exchange locations. Limit one refill per customer. Expires Dec. 31, 2021. Not valid with any other offers.

Save \$5 On Grill Cylinder Refills At These Locations:

Enjoy \$5 Off when you refill your 20-lb. propane cylinder, RV or motor home at Salley's Propane in Bates City. Our partners below also provide convenient cylinder refill services with coupon:

- | | | | |
|-------------------------------|---------------------------------|---------------------|--------------|
| • Salley's Propane | 1010 E. Hwy. Z | Bates City | 816-690-4928 |
| • Trailside RV Park | 1000 R.D. Mize Rd. | Grain Valley | 816-229-2267 |
| • Cheers Convenience & Liquor | 1400 S. Broadway | Oak Grove | 816-625-0808 |
| | <i>(Cylinder exchange only)</i> | | |
| • Great Escape RV Park | 19912 Old 40 Hwy. | Higginsville | 660-584-2649 |
| • Lake Paradise Camping Club | 985 NW 1901 | Lone Jack | 816-690-4113 |
| • Oak Grove Rental | 509 N. Broadway | Oak Grove | 816-690-6800 |
| • Rider's BP | 406 N. 2nd | Odessa | 816-633-5555 |

Contact us at 816-690-4928 with any questions. You can also watch several propane safety videos including "Safe Handling of Small Propane Cylinders" on our website at www.SalleysPropane.com.